

# Child Safety & Wellbeing Policy (our child-friendly edition)



## introduction

**At Amity Health we value you and your safety is important to us.** We want to contribute to you feeling safe.

## purpose

**What is a Child Safety policy?** This policy helps you to understand how we keep you safe when visiting Amity Health. We want you to know that if you're feeling unsafe you can talk to us. We will listen to you and make sure we do all we can to address any concerns you may have.

## principles

**Our 'Principles' are important guidelines to keep you safe.** Child safety is important to everyone. We take it very seriously. There are 10 principles to keeping children safe and we have posters on our walls that show what they are. It does not matter who you are, where you come from or how your family is made up, your safety is important to us.

## our team

**How do we choose who works in our team?** When we hire new people, they must be trustworthy and show care for children. They must have passed a police check, which means they have not been in trouble with the law. It's important for us to hire people that understand their role in keeping you safe at all times. Our team will do all we can to protect you from harm and possible risks.

## team behaviour

**What is a Code of Conduct and why do we have one?** We have a Child Safety Code of Conduct (it's a bit like a rule book!) so that anyone who works at Amity Health, knows how to keep you safe when you visit Amity Health.

## your voice matters

**We want to be the best we can and we'd like to hear your ideas.** Your ideas are important to us. We want to hear from you about how we can make our services better. You can talk to any of our team while you are visiting or participating in our events or activities. If you have some suggestions we would like to hear from you.

## protecting your safety

**Your safety.** Our organisation needs to be able to protect children when risks have been identified. Team members need to check for hazards for all activities they need to do, both in our Amity Health buildings and if working off-site. We will make sure you and your surroundings are safe when using Amity Health services.

## our actions

**How does our team respond?** If you are feeling uncomfortable or worried, our caring team know what to do and will report this information to those that have a right or need to know. Our team will make sure you are removed from any situation that makes you feel unsafe while visiting Amity Health.

## our skills

**How does Amity Health support staff to develop their knowledge about child safety?** To make sure we know how to help you, our team must complete and pass specific training in Child Safety. This training helps us to know what to look for and to be aware of any signs of danger. Our Amity Health team is committed to keeping you safe.

## documents

**What other information do we use to help?** A link to our main Child Safety & Wellbeing Policy and Child Safety Code of Conduct is provided on request and is available on our website at [www.amityhealth.com.au/our-acknowledgements](http://www.amityhealth.com.au/our-acknowledgements).

## communication

**How do we let everyone know about this policy and our plans?** We let everyone know about the 'Child Friendly' version of our Child Safety and Wellbeing policy through having conversations with people. It's also available on our website.

## review

**When will we update this policy?**

This policy will be reviewed every year and will incorporate suggestions from staff, children and young people, parents, carers and the community.